



Delegate education pathway

1 Stage 1 Pre-work

This initial online course is designed to cover the basics of being a PSA delegate and is best completed prior to attending the Stage 1 course.



2 Stage 1 - Building Productive Workplaces

This course covers skills and knowledge relating to the role of a delegate in building positive workplaces and employment relationships, collective bargaining basics, problem resolution, and PSA strategic goals. It is a pre-requisite for the Stage 2 course.



3 Stage 2 - Enhancing Workplace Relationships

This course focuses on workplace organising and engagement, effective communication and facilitation skills, employment legislation and deeper understanding of PSA strategy.



4 Maranga Mai mō ngā Whakangunguā-rohe

This course is intended for Rūnanga and Hinonga Māngai Māori delegates.

It aims to enable delegates to examine the relevance and significance of Te Tiriti o Waitangi in the context of workplace relations.



5 Specialised

We offer some specialised courses for delegates, including training for people who will be a part of a collective bargaining team; and leadership training for women and and youth.

